

Castlemartyr Resort Gift Voucher Terms & Conditions

- Vouchers are valid for a period of 5 years from the date of purchase and cannot be extended beyond this period. When purchasing a voucher that includes a package, please note the package is only valid for one year from date of purchase, following on from that date the value of the voucher can be used towards the best available rates for the remaining period of validity. Pre-booking is required, to make a Reservation please contact us in advance quoting your voucher number
- Gift Vouchers are non-refundable, cannot be extended and are non-transferable
- When making a reservation or booking the Gift Voucher code should be quoted at the time of booking
- Vouchers are the sole responsibility of the holder, the Hotel does not accept responsibility for vouchers that are lost or mislaid, protect them as you would cash.
- Vouchers may be used for more than one transaction. Cash refunds are not permitted. Vouchers may not be redeemed for cash.
- All online vouchers will be confirmed by email. The attached document is your voucher. This should be printed and presented to the Hotel on check in.
- Vouchers bought over the phone will be posted to the address given. Please allow 5-7 working days for postal vouchers.
- Email vouchers must be presented on arrival at property. Vouchers that have been altered or damaged in any way will not be accepted.
- When purchased online, the purchaser and the recipient have a responsibility to ensure that the unique voucher code is not disclosed to others-by printing the voucher once and by closing the web page immediately once printed.
- Castlemartyr Resort vouchers are general purpose and can be used in any part of the Resort.
- All bookings are subject to availability and change
- Minimum monetary gift voucher value is €50.
- Vouchers may not be resold.
- By purchasing a voucher, the purchaser and recipient agree to be bound by the full terms and conditions of voucher purchase and the terms and conditions of the booking process where applicable to the voucher use.
- Vouchers can be redeemed by presentation of the voucher directly at the hotel.
- Cash Vouchers can alternatively be redeemed online by entering the voucher code during the booking process. Cash and online vouchers can be used online for the earliest arrival date of 7 days after voucher purchase date. If the cost of a reservation using the online reservation process exceeds the amount of a valid voucher code presented, the balance due must be paid by the voucher holder on arrival at the hotel.
- Data collection and use are subject to the privacy policy of the hotel and of the voucher purchase system supplier. Specifically, data is only collected for the purposes of completing or supporting an activity, namely the voucher purchase or the reservation process. No other use is made of the collected personal information, and in particular the information is never passed to third parties without permission.
- The hotel and/or voucher purchase system supplier (i) cannot be held responsible for lost or appropriated voucher codes; (ii) reserve the right to refuse redemption of a voucher and request alternative forms of payment if a voucher is fraudulently obtained or used; (iii) make no warranties, express or implied, with respect to vouchers including, without limitation, any express or implied warranty of merchantability or fitness for a particular purpose. In the event a voucher is non-functional, your sole remedy, and the sole liability, shall be the replacement of such voucher at unredeemed face value.
- The Hotel reserves the right to refuse redemption of a voucher and request alternative forms of payment if a voucher is fraudulently obtained or used.
- Castlemartyr Resort reserves the right to alter, change and/or add to the terms and conditions of this voucher at any time without notifying the holder.